



Since our inception in 1984, every FBF product has been backed by our tradition of excellence. We want you to feel comfortable trying our product. We will gladly exchange or refund any unworn merchandise, or any merchandise purchased from an FBF store or shopFBF.com with a manufacturing defect within 60 days of the sale date. Returns must be accompanied by a receipt. Refunds will be made based on the original method of payment. A refund check may be issued for cash payments. Refunds will include the price of the product and any taxes charged. Initial shipping costs will not be reimbursed. Items sent to our warehouse will not be returned.

Instructions on processing a Return or an Exchange

1. Please fill out the Return Form and include it with your items. Please include your name, email address and daytime phone number so we can contact you if necessary. To ensure proper credit to your credit card please include the number and expiration date in the space provided.
2. Packing your return with a copy of the receipt.
3. Your return or exchange will be processed within 7 to 10 business days. If you would like an exchange, we happily cover the shipping cost of your replacement item back to you.

If you have any questions or concerns, please contact FBF at:

Customer Service Hours: Monday-Friday 8 a.m. – 5 p.m. EST

Phone: (765) 349-7474

Email: customerservice@FBFOriginals.com



Customer Service Return Form

Exchange or Refund Options

- Please exchange for the item(s) listed below.
- Please issue a refund on my Credit Card listed below

* Note: The receipt (or copy of the receipt) must be included.

Your Contact Information

Name: _____

Daytime Phone Number: _____ Email Address: _____

Credit Card #: _____ Expiration Date: _____

Street Address: _____

City, State, Zip: _____

Return Reason:

Items Returned

Qty Bar Code # (12 digits)

I would like to exchange my returned items for the items listed below:
